

Innovation

Creating Industry
Leading Businesses



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Survey-Says is a cloud based software programme that allows organizations to collect bespoke marketing research to effectively base their future strategies upon, realtime, reliable information without the expenditure of large amounts of capital and employee resources.No software to install. No complicated computer skills required. Just open a browser and go.

Survey-says is quick to create, easy to distribute and simple to analyse. The possibilities are endless as we cover ;

- **Customer feedback**
- **Product feedback**
- **Quality control**
- **Research feedback**
- **Employee satisfaction**
- **RSVP events surveys**
- **Performance review surveys**
- **Educational Surveys**

Break the mould and set industry trends.....

We believe that every company has true great potential, you just need to discover what seperates you from the competition. By implementing a Survey programme your customers will put you in the forefront of the industry by providing you with key information that you are easily able to translate into industry trends.

Helping you identify your USP

If you think you know your business, think again. Your target audience dictate the direction of your industry. By letting them express what they really think of you ensures that your unique selling points are way ahead of the competition.

Your very own corporate branded Survey

Just provide us with your logo and website address and we will create beautiful, free flowing surveys that are not only in keeping with your corporate branding they can even redirect a customer back to your site.

- **Monitor how long it takes for a respondent to fill out a survey**
- **Full feature surveys from as low as £39 per month**
- **Answers are fully customizable and optional**

Add Comment Field (optional)

Field Label: [Check spelling](#)

Comment Box Size:

Text Validation:

- don't validate comment text
- must be a specific length
- must be a whole number
- must be a decimal number
- must be a date (MM/DD/YYYY)
- must be a date (DD/MM/YYYY)
- must be an email address

Require Answer to Question (optional)
To require an answer to this question, click the checkbox above.



Embed Your Survey Into A Page Or On Your Website



You are able to distribute your survey and collect your responses using a variety of online media such as Twitter, Facebook, linked to your website, Blogs as well as just simply sending it out in an email.

Custom "thank-you" page

Field Based Surveys

We have designed our surveys so you are able to use them on a variety of devices, such as an iPad, laptop, netbook and many more. You can even collect survey responses offline, and they will be automatically pushed to your database when next connected. We are even able to provide you with touch screen monitors to place in high traffic areas to maximise the response rate.

Paper Copies

Surveys can also be generated onto a good old fashioned paper copy. Send them back to us and we can even input them for you)

Jargon Free, Easy To Understand Reporting

Monitor live results and emerging trends in real time as they are collected. You can dive into individual responses to view further details or read personal comments of open ended questions. Each questions response is collated and segmented into a pie chart thats broken down into filtered results which you are able to export.

Build an organic database and never buy a purchased list again

Know What People Are Really Thinking

- Get feedback on new or existing products.
- Understand purchase behaviour. (Stand alone heading)
- Conduct employee performance reviews
- Measure employee satisfaction.
- Full telephone and email support.

Please Fill Out This Form

We need to create an enquiry form with the following information:

Your name:

Contact number:

Email:

In which industry sector do you operate?

On average, how many users would you send to in a year?

- | | |
|--------------------------------------|---------------------------------------|
| <input type="checkbox"/> Under 500 | <input type="checkbox"/> Under 15,000 |
| <input type="checkbox"/> Under 5,000 | <input type="checkbox"/> Under 20,000 |

Do you have an existing database of customers?

Yes / No

Would you require complimentary assistance in transferring this data into Survey-Says?

Yes / No

Would you require hardware such as laptops, touch screens etc?

- No Thanks
- Maybe
- Yes Please

How many surveys would you require?

- | | |
|----------------------------------|-------------------------------------|
| <input type="checkbox"/> Under 3 | <input type="checkbox"/> Under 12 |
| <input type="checkbox"/> Under 6 | <input type="checkbox"/> 12 or more |

Would you require assistance in establishing the types of questions you should be asking your target audience?

- Yes please
- No thanks, we have our own in house experts

How do you currently conduct your market research and quality control measures?

Continued.

Terms And Conditions

Any person or entity, (Known as the "User") accessing the Survey-Says.com (known as the "Site" or "Service") website or any of the information contained within the website or software programme agrees to and is bound by the following terms and conditions of this websites terms of use (known as the "Agreement")

These Software Application Services include computer software, data storage mechanisms, databases and related designs, printed materials, and online or electronic documentation (Software Application Services, Application Services, or Software).

By using the Software Application Services, you agree to be bound by the terms of this Customer Agreement. If you do not agree to the terms of this Customer Agreement, you are not authorized to use the Software Application Services.

Payment

You agree to pay all applicable charges under this Agreement, including any applicable taxes or charges imposed by any government entity, and that Jungle Drums/ and or Survey-Says may change its minimum pricing at any time. User must supply Jungle Drums/and or Survey-Says with the correct standing order information and users authorized bank account details.

Upon entering into this agreement, the user agrees to pay the initial upfront fee of £100 for the first survey, thereafter a payment of £75 upfront for every additional survey set up. The user also agrees to pay upfront the first 3 months of the package monthly fees, followed by a standing order of 9 additional payments to be collected by standing order on the date the survey was set up and issued to the user. Correct credit card/ and or payment method information, and any changes in credit card validity or expiration date must be updated. Jungle Drums/ and or Survey-Says.com will automatically renew and charge User's account every month, quarter, or year for subscriptions.

The renewal charge will be equal to the original subscription price, unless Jungle Drums/ and or Survey-Says.com notifies the User otherwise in advance, by one month.

Signature:

Date:

By signing this application form you are agreeing for your organisation to be entered into a legally binding agreement governed by the terms of use clause set out as described. You also agree to pay the set up fees and ongoing monthly charges as and when due. In addition you recognise our rights as the authors and designers of the system and that you will protect our confidentiality and proprietary information at all times. This means you agree not to allow unauthorised access to our system or assist with the copy, design element or functions and services that Survey-Says offer.

Member Account, Password And Security

You will receive a password and account designation upon completing the Service's registration process with your sales representative. You are responsible for maintaining the confidentiality of the password and account, and are fully responsible for all activities that occur under your password or account. You agree to (a) immediately Jungle Drums / and or Survey-Says.com of any unauthorized use of your password or account or any other breach of security, and (b) ensure that you exit from your account at the end of each session. Jungle Drums/and or Survey-Says. Com cannot and will not be liable for any loss or damage arising from your failure to comply with this Section

Your Personal Information

We will not — under any circumstances — sell, rent, distribute or give away your email address or personal information to ANY third party. We will not publish your email address, phone or mailing address at any time.

Our Guarantee of SPAM-Free Privacy

We won't swap or rent your email address to third parties. We will respect your choices on which emails you wish to receive from us.

Your email address

If you have subscribed to our newsletter, we hold your email address only in order to send you the newsletter you have requested. You can unsubscribe at any time for any reason. If you ever have a problem with your subscription, feel free to contact Customer Service.

Your most valuable asset: your data

We will proactively protect your customer, subscriber data, and survey data by keeping our servers up-to-date and our internal data security high. Your subscriber data will never be exported, sold, rented, or used in any way by Jungle Drums/and or Survey-Says. It is your data, and we will protect it to the very best of our abilities.

Customer access to their data

All accounts in good standing will always have access to their data.

Staff access to your data

Only administrators and customer/technical support managers have access to customer data. Our staff will not access your data, grant access to third parties or otherwise disseminate your data. If you open a support ticket, hire our consulting services, call our telephone support then an administrator (or support manager) may log into your account for the purpose of troubleshooting & correcting the reported issue or performing their contracted task.

Requests to permanently remove data

A written request to permanently remove all response data from our service will be answered in no more than 5 business days. Jungle Drums/ and or Survey-Says will reply with written confirmation that all files, database records and backups of this data have been destroyed. Data cannot be recovered after this is performed.

Privacy Statement

Jungle Drums/and or Survey-Says will not rent, sell, access or in any way use your database information. This information will be kept strictly confidential.

Due to the nature of the technologies and Internet stability, Jungle Drums/ and or Survey-Says and/or their assigns provides, service interruptions may occur. No full, partial, or prorated refunds will be made as adjustment for any such service interruption. Subscriber hereby acknowledges that changes in the nature of the services that may be offered under this agreement that are beyond the control of Jungle Drums/ and or Survey-Says and/or their assigns do not constitute grounds for any full or partial refund of any advance fees paid.

Services to be provided.

We agree to provide you, directly or through our subcontractors and affiliates, with access to our online survey software. This service cannot be used to exchange financial information that can be used for any inappropriate misuse or illegal storing of personal financial details of a end or sub user this include but are not limited to; social security numbers, banking, credit card, or any other financial information. Jungle Drums/ and or Survey-Says is under no obligation to provide extended customer service or consulting services as part of this agreement.

Termination. We may terminate your account:

If any standing orders authorized under this Agreement are returned unpaid. If you violate our Terms Of Service Policy; If you breach any term of this agreement; Phishing attempts or schemes; If you are involved in the sales and/or distribution of the following materials:

- a) Cable filters;**
- b) Ponzi or Pyramid Schemes;**
- d) Sale and/or distribution of any illegal materials; Or for any reason, at our sole discretion.**

C. No Warranties. WE MAKE NO WARRANTIES TO YOU OF ANY KIND, EXPRESSED OR IMPLIED, WITH RESPECT TO THE SERVICE Jungle Drums/and or Survey-Says provide by us, our representatives or , ITS SUBCONTRACTORS AND AFFILIATES PROVIDE YOU. WE EXPRESSLY DISCLAIM ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OF THIS SERVICE FOR A PARTICULAR PURPOSE. We shall not be liable for any damages suffered by you, whether indirect, special, incidental, exemplary, or consequential, including, by not limited to, loss of data or service interruptions, regardless of cause or fault. We are not responsible for your lost profits or for your loss of data or information.

While we take all reasonable precautions to ensure your database is secure and protected, you understand and agree that we are under no obligation to export, extract, retrieve or 'message' your database for you except through our EXPORT function.

Your Terms

You agree: (1) to use our system in a manner that is ethical and in conformity with community standards; (2) to respect the privacy of other users (you shall not intentionally seek data or passwords belonging to other users, nor will you modify files or represent yourself as another user unless explicitly authorized to do so by that user); (3) to respect the legal protection provided by copyright law, trade secret law, or other laws protecting intellectual property; (4) to accept notifications of service changes, commercial email and similar offers presented through the Jungle Drums/ and or Survey-Says system Software or via email.

If we learn of a violation or likely violation of our TERMS OF SERVICE, we will attempt to notify you. If you do not take immediate remedial action that is satisfactory to us, or in the event of a serious violation of the TERMS OF SERVICE, we reserve the right to terminate your account immediately. Every effort will be made to inform you prior to account termination and to re-establish your account upon receiving such representations from you as we deem appropriate in the circumstances.

We strictly prohibit any involvement in UCE campaigns, commonly known as SPAM. As such, by submitting to the terms outlined in our Terms of Service, you are also bound to the policies contained in our Spam Policy. Please read our Spam Policy.

You agree to indemnify and hold us harmless from any claim resulting from your use of this service that damages any person.

Assignment

This agreement is personal to you. You may not assign your rights under this agreement without our prior written consent. If you do assign your rights, as would be the case were someone other than you to use your account, you shall remain liable to us for any fees due under this agreement. We may assign this agreement at any time.

Change of Terms and Conditions

We reserve the right to change the terms and conditions of this agreement as needed. Use of our servers by you after said changes constitutes acceptance of those new terms and conditions. This includes, but is not limited to, the right to change our subscription rates at any time. If you do not agree to the new terms and conditions, you may terminate this agreement in accordance with our cancellation policy. For changes in subscription rates, we will always give thirty (30) days notice prior to changing subscription rates.

Notification of Account Changes

You agree to provide us with such other information relating to your use of this service as we deem necessary or desirable. You agree to notify us if your address, email address, telephone number, or billing information changes.

Notices

All notices, requests, demands, and other communications under this agreement shall be in writing and shall be deemed to have been given on the date of delivery: if delivered personally to the party to whom notice is to be given; if sent by electronic mail with a cc: to sender; if sent by fax; or on the third day after mailing by first class mail.

Trademark information

Unless expressly requested in writing, we reserve the right to have fair use of your company or organization's name and logo in our promotional material.

General Provisions

The subject headings of the articles and sections are for convenience only and shall not affect the construction or interpretation of any of its provisions. If any portion of this agreement is found invalid or unenforceable, that portion shall be severed and the remainder of this agreement shall remain in force. This agreement constitutes the entire agreement between us pertaining to its subject matter and supersedes all of our prior agreements, representations, and understandings. No supplement, modification, or amendment of this agreement shall be binding unless executed in writing by both parties. No waiver of any of the provisions of this agreement shall be deemed, or shall constitute, a waiver of any other provision, whether or not similar, nor shall any waiver constitute a continuing waiver. No waiver shall be binding unless executed in writing by the party making the waiver. This agreement may be executed in one or more counterparts. Each shall be deemed an original, but all of which together shall constitute one and the same instrument. If an organization is the subscriber, the individual signing up for our services represents that he or she is duly authorized to enter into this agreement on behalf of that organization. In the event of a dispute, the parties agree to submit the matter to the Board of Jungle Drums/and or Survey-Says and allow one calendar month from submission for the board to review and take the appropriate actions and measures. The user and their affiliation with the company they are duly authorized by to enter this agreement agree to indemnify Jungle Drums /and or Survey-Says of any legal persecutions, complaints or acts of legal nature and that the user agrees to indemnify our service agents, representatives and all contracted staff/ sales agents/ non contracted sales representatives of any legal persecution whatsoever. The user also agrees by entering into this contract should a legal issue arise or occur, the user shall cover all legal costs of Jungle Drums and or Survey-Says and their affiliated members, before any legal action may commence.

New Accounts

All new accounts must comply with our account terms and policies. Relationships with account holders are between the account holder and Sales Representative who represents Jungle Drums/and or Survey-Says. Affiliates are not party to the relationship between account holders and Jungle Drums/ and or Survey-Says. Affiliates are independent contractors and there is no employment relationship, partnership, or franchise stated or implied.

Marketing The Program, Use Of Materials

Jungle Drums/ and or Survey-Says retains ownership and copyright protection on all materials you may use in the promotion of the program. You may not change logos or misconstrue our company name or message in anyway. You may not market with misspellings of the Jungle Drums / and or Survey-Says name, website, or any of our related company names or websites. You may not represent yourself as Survey-Says or as an agent of Survey-Says in anyway, unless duly authorised by contract with Jungle Drums/and or Survey-Says, nor may you attempt to make policy or contradict any policy or information found on the Survey-Says website.

Limitation of Liability

Jungle Drums/ and or Survey Says is not liable in any way for interruption of service, errors of any type, or the consequences of any interruptions or errors.

Policy on Phishing Attempts

We monitor the use of our tool. If you attempt to launch a phishing attack or campaign using our tool, your account will be terminated without notice. We will also contact your ISP state, federal and local authorities wherever possible given them a full account of your illegal activities.

Email messages sent in connection with Survey-Says must contain an "unsubscribe" link that allows subscribers to remove themselves from your email messages. You acknowledge and agree that you will not hide, disable, or remove or attempt to hide, disable, or remove the opt-out link from the email invitation. You will actively manage and process unsubscribe requests received by you directly within ten days of submission, and update your email lists and address books to reflect the unsubscribe requests. You are responsible for ensuring that during use of your email campaign messages do not generate a number of spam complaints in excess of industry standards. If Jungle Drums/ and or Survey-Says determines that your level of spam complaints is higher than industry standards, Jungle Drums/ And or Survey-Says, at its sole discretion, has the right to terminate your use of its affiliation with you.

Permission Lists Only

Jungle Drums/ and or Survey-Says.com has a zero-tolerance spam policy. Subscriber accounts will be terminated for sending unsolicited email messages. This means that all recipients sent to must have opted in to receiving communications from you, the sender.

You can only use our names/logos/ affiliated materials to send emails to lists of people that gave you permission to email them. If you don't have proof that each recipient on your list opted in for your emails, don't import them into Survey-Says.com.

- We prohibit the use of third-party, purchased, rented, or harvested mailing lists. Jungle Drums/ and or Survey-Says.com.com will terminate accounts violating the foregoing
- You cannot mail to newsgroups, message boards, distribution lists, or unsolicited email addresses.
- You agree that you shall not utilize our branding and affiliated logos and materials to send any commercial electronic mail messages (as defined in the Act of 2003) to any recipient who has opted out, unsubscribed, or otherwise objected to receiving such messages from you or another party on whose behalf you may be commissioned. The CAN-SPAM Act outlines requirements for sending out commercial emails. These rules govern the Internet by United States law

Representation.

Email and electronic representation of Jungle Drums/ And or Survey-Says

Bans False Or Misleading Header Information

Requires valid "reply" and "from" addresses. These must be accurate and identify the person who initiated the email.

Prohibits Deceptive Subject Lines

The subject line cannot mislead the recipient about the contents or subject matter of the message.

Requires The Email To Provide Recipients With A Valid Opt-Out Method

You must provide a return email address or another Internet-based response mechanism that allows a recipient to ask you not to send future email messages to that email address, and you must honour the requests. You may create a "menu" of choices to allow a recipient to opt out of certain types of messages, but you must include the option to end any commercial messages from the sender. Any opt-out mechanism you offer must be able to process opt-out requests for at least thirty days after you send your commercial email. When you receive an opt-out request, the law gives you ten business days to stop sending email to the requestor's email address. You cannot help another entity send email to that address, or have another entity send email on your behalf to that address. Finally, it's illegal for you to sell or transfer the email addresses of people who choose not to receive your email, even in the form of a mailing list, unless you transfer the addresses so another entity can comply with the law.

Include Physical Mailing Address

Your message must contain clear and conspicuous notice that the message is an advertisement or solicitation and that the recipient can opt out of receiving more commercial email from you. It also must include your valid physical postal address.

YOU SPECIFICALLY AGREE THAT JUNGLE Drums/ and or survey-says SHALL NOT BE RESPONSIBLE FOR UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA, ANY MATERIAL OR DATA SENT OR RECEIVED OR NOT SENT OR RECEIVED, OR ANY TRANSACTIONS ENTERED INTO THROUGH OUR.COM SITE/SERVICE. YOU SPECIFICALLY AGREE THAT Jungle Drums/ and or Survey-Says IS NOT RESPONSIBLE OR LIABLE FOR ANY THREATENING, DEFAMATORY, OBSCENE, OFFENSIVE OR ILLEGAL CONTENT OR CONDUCT OF ANY OTHER PARTY OR ANY INFRINGEMENT OF ANOTHER'S RIGHTS, INCLUDING INTELLECTUAL PROPERTY RIGHTS. YOU SPECIFICALLY AGREE JUNGLE DRUMS/ AND OR SURVEY-SAYS IS NOT RESPONSIBLE FOR ANY CONTENT SENT USING AND/OR INCLUDED IN JUNGLE DRUMS/ AND OR SURVEY-SAYS.COM SITE/SERVICE BY ANY THIRD PARTY.

